FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Housekeeping Room Attendant

PART-TIME

Located in in the heart of the beautiful Blue Ridge Mountains of Western North Carolina in Black Mountain on a picturesque 1,200-acre campus, the YMCA Blue Ridge Assembly is a non-profit conference and retreat center. For more than a century we have hosted a diverse array of groups—churches, schools, colleges, family reunions and youth groups, among others. As a hospitality-focused YMCA, we are committed to delivering exceptional experiences for our 33,000 annual guests while developing a team of values-driven leaders.

SUMMARY

YMCA Blue Ridge Assembly is seeking dependable and detail-oriented Housekeeping Room Attendants to join our team. In this role, you will help create a clean, comfortable, and welcoming environment for guests by maintaining guest rooms, meeting spaces, and common areas to the highest standards of cleanliness and hospitality.

As an essential member of our Hospitality Services team, you will play a key role in ensuring every guest enjoys a positive and memorable experience during their stay. This position is ideal for individuals who take pride in their work, enjoy being part of a team, and are interested in gaining valuable hospitality experience in a mission-driven organization located in the beautiful Blue Ridge Mountains.

QUALIFICATIONS AND SKILLS

- Strong communication and customer service skills.
- Ability to perform medium to heavy physical work, including standing, walking, bending, lifting, and carrying throughout the workday.
- Ability to follow instructions and complete tasks with accuracy and attention to detail.
- Strong organizational and time-management skills.
- Ability to work independently with limited supervision.
- Positive attitude and willingness to contribute to a team-oriented environment.
- Knowledge of basic cleaning procedures and the safe use of cleaning chemicals is preferred.
- Previous housekeeping or hospitality experience preferred but not required.
- Valid driver's license preferred.
- Availability to work flexible schedules, including weekends and holidays as needed.

RESPONSIBILITIES AND APTITUDES

- Clean and service guest rooms, meeting spaces, and assigned facilities according to departmental standards.
- Make beds, change linens, replenish amenities, and restock guest supplies.
- Vacuum, sweep, mop, dust, disinfect, and sanitize guest rooms and common areas.
- Ensure all guest accommodation meets YMCA Blue Ridge Assembly cleanliness and presentation standards.
- Identify and report maintenance needs, safety concerns, or damaged property.
- Deliver professional, friendly, and courteous service to guests and coworkers.
- Safely use cleaning equipment, chemicals, and supplies according to established procedures.
- Maintain housekeeping carts, storage areas, and workspaces in a clean and organized manner.
- Work efficiently both independently and as part of a team to meet daily cleaning schedules.
- Assist with special cleaning projects and departmental needs as assigned.

COMPENSATION AND BENEFITS

- **$13.00-$14.00** per hour, based on experience and qualifications.
- Complimentary on-site housing in a furnished residence with utilities, Wi-Fi, kitchen access, and common living spaces included. **(NO BILLS)**
- Complimentary meals when conference groups are being served.
- Opportunities for professional development, certification training, and leadership growth.
- Discounts on YMCA Blue Ridge Assembly activities and lodging.

Housing Eligibility: Due to employee housing program guidelines, on-campus housing is available only to staff who are **18-28 years of age**. Applicants outside this age range may still be considered for employment but must secure their own off-campus housing, as housing accommodation will not be provided.

WHY JOIN OUR TEAM?

Join **YMCA Blue Ridge Assembly** and become part of a community where your work makes a difference every day. Set on a breathtaking 1,200-acre campus in the Blue Ridge Mountains, our team is dedicated to creating memorable experiences for guests from around the world. Whether you're launching your career, building professional skills, or seeking a unique seasonal opportunity, you'll gain valuable hands-on experience, grow through meaningful work, and develop lasting friendships in a supportive, mission-driven environment. At Blue Ridge, you're not just taking a job, you're becoming part of a tradition of service, hospitality, and personal growth that has impacted lives for more than 100 years.

APPLICATION PROCESS

If you take pride in creating clean, welcoming spaces and providing excellent service, we invite you to apply for the **Housekeeping Room Attendant** position at YMCA Blue Ridge Assembly. Join our team this spring and help create exceptional experiences for guests from across the country. Apply today through our website at **https://blueridgeassembly.org/employment-application/** or submit your resume to **Esteban Andrade** at **eandrade@yblueridge.org**. Applications will be reviewed on a rolling basis until the position is filled.