



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
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Hospitality & Adventure Field Leader (Cross-Trained Experience) SEASONAL – PART TIME

Located in the heart of the beautiful Blue Ridge Mountains of Western North Carolina in Black Mountain on a picturesque 1,200-acre campus, the YMCA Blue Ridge Assembly is a non-profit conference and retreat center. For more than a century we have hosted a diverse array of group churches, schools, colleges, family reunions and youth groups, among others. As a hospitality-focused YMCA, we are committed to delivering exceptional experiences for our 33,000 annual guests while developing a team of value-driven leaders.

SUMMARY

Are you looking for a dynamic opportunity where no two days are the same? Do you love the outdoors and want to explore a career in hospitality while living in a tight-knit community?

Our Cross-Trained Hospitality & Adventure position offers a comprehensive, immersive look into the operations of a major retreat center. Instead of being restricted to one department, you will be trained across all core areas of our campus. This role is highly active, versatile, and ideal for motivated individuals who possess a service-oriented mindset and a strong work ethic.

This position is a **3-month seasonal contract** and requires flexibility to work a variety of shifts and departments. Starting on August 9th – November 30th.

QUALIFICATIONS AND SKILLS

- Must be outgoing, courteous, and customer-oriented and possess strong organizational and communication skills.
- Ability to lift and carry up to **50 lbs.** and remain on one's feet for extended periods is required.
- Strong communication, interpersonal, and customer service skills. **Previous outdoor recreation or hospitality experience is a plus.**
- Must be a strong decision-maker, capable of working independently, and able to solve problems efficiently.
- Must demonstrate flexibility and willingness to work in collaboration with multiple departments.
- Must be able to work a flexible schedule including evenings, weekends, and holidays as required.
- All work must be completed with attention to detail, speed, accuracy, and neatness.
- Must have a **valid driver's license**.
- Commitment to the mission and values of the YMCA.

Preferred:

- Interest in hospitality management, tourism, business, or related fields
This position is **particularly suited for college students or individuals typically between 18–28 years old**, as staff live on campus and participate in a residential work community.

RESPONSIBILITIES AND APTITUDES

As a cross-trained team member, your weekly schedule will adapt dynamically to our conference and group calendar, giving you hands-on experience in seven distinct departments:

- **Adventure Programming:** Serve as a field leader facilitating personal development and youth teamwork on our high and low ropes challenge courses. Safely guide groups through outdoor activities including archery, mountain biking, night hikes, and environmental education.
- **Dining Room & Food Service:** Work in a high-energy environment alongside a diverse international team. Tasks include managing buffet and table-side service, basic food preparation, clearing/bussing tables, and running high-volume commercial dishwashers.
- **Retail & Ice Cream Shop:** Deliver friendly customer service in our seasonal campus shop. Take guest orders, craft menu items to specification, manage cash/card point-of-sale transactions, and maintain inventory.
- **Housekeeping:** Act as the critical backbone of guest satisfaction. Maintain lodging facilities to the highest standards of cleanliness and comfort by cleaning, sanitizing, and resetting guest rooms for arriving conferences
- **Conference Services:** Coordinate the logistics behind our conferences. Read floor plans to physically arrange tables, chairs, and stages, and set up audio-visual (AV) equipment like projectors and microphones.
- **Groundskeeping:** Steward our historic mountain property. Assist with outdoor campus upkeep, trail maintenance, landscaping, mowing, and debris removal.

COMPENSATION, BENEFITS & PERKS

We believe in taking care of our staff. This seasonal contract includes a robust benefits package designed to eliminate your monthly living expenses:

- **Competitive Pay:** \$13.00 - \$15.00 per hour. (Depending on experience).
- **FREE On-Grounds Housing:** A private or shared furnished room in our staff housing facilities (including Younts Hall).
- **Meals:** Lunch whenever we have conference on grounds.
- **All Utilities Included:** Complimentary Wi-Fi, electricity, water, and climate control.
- **Communal Amenities:** Full access to a fully equipped staff kitchen, laundry facilities, and common dining/lounge areas. **(No rent or utility bills each month!)**
- **YMCA Membership:** Free individual membership to the YMCA of Western North Carolina (following a 14-day review period).
- **Discounts:** Significant discounts on YMCA Blue Ridge Assembly staff recreational activities and on grounds stays for friends and family.
- **Contract:** This job will start earliest (August 9th) at the latest (September 1st) till November 30th. Possibility of extending contract to the next season.

TO APPLY

If you are ready to live, work, and grow in a historic mountain community while building an incredible multi-disciplinary resume, we want to hear from you! Please send your resume to Esteban Andrade, HR Recruiting Coordinator eandrade@yblueridge.org.