

Retail Associate

YMCA Blue Ridge Assembly is currently seeking attendants to work at our ice cream and coffee shop. Attendants will work in unison with one to two other employees by taking customer orders, accurately filling those orders promptly, taking customer payment and accurately making change or accepting signatures from payment cards. Other duties include assisting with stocking and cleaning the shop. If you enjoy serving delicious treats, enjoy meeting people, and offering great customer service, apply now!

Located in the heart of the beautiful Blue Ridge Mountains in Black Mountain, NC on a picturesque 1,200 acre campus, YMCA Blue Ridge Assembly is a non-profit leadership and training center. As a year-round conference center, we are a partner and platform for groups of teens, families and children, and adults. Having hosted our first conference over 100 years ago, we continue to serve a diverse array of groups—churches, schools, colleges, family reunions and youth groups, among others. We provide a Christian atmosphere for guests and staff to focus on youth development, healthy living and social responsibility. As a hospitality-focused YMCA, we are committed to delivering exceptional experiences for our 30,000 annual guests while developing a team of values-driven leaders.

QUALIFICATIONS AND SKILLS

- All candidates must be outgoing, courteous and customer-oriented and possess strong organizational and communication skills
- All candidates must be physically fit and mentally sharp
- All work must be completed with attention to detail, speed, accuracy and neatness
- Must be willing to work a variety of different shifts, including mornings, evenings and weekends
- Valid driver's license (preferable)

RESPONSIBILITIES

- Communicating and working with other departments to provide for a seamless and pleasant guest experience
- This position often involves long periods of physically demanding work, so strength, stamina and the ability to lift and carry 50 lbs. and remain on one's feet for long stretches is required
- Must be willing to work a flexible schedule including weekends and evenings as needed
- Excellent organizational, interpersonal, and communication skills
- Ability to multitask and work in a team setting
- Create ice cream, coffee and other menu items according to specifications
- Position is in a fast-paced environment requiring the ability to work in different capacities such as dish washing, food preparation, and customer service

COMPENSATION AND BENEFITS

- Hourly pay \$10.00 \$12.00 per hour.
- Free on-grounds housing in a private furnished room. All utilities Wi-Fi, and common areas including a fully equipped kitchen and dining room are included. NO BILLS EACH MONTH
- Free meals in our dining facilities whenever conference groups are being served
- Free individual member to the Y of WNC, after a 14 day review period
- Discount on YMCA Blue Ridge Assembly staff activities
- Discounted stays at YMCA Blue Ridge Assembly

APPLICATION PROCESS

- Interested candidates should send their resumes, along with three references, to the Director of Human Resources, Bruno Vandorsee: bvandorsee@yblueridge.org.
- The application can be also submitted through the link below:
- https://blueridgeassembly.org/join/employment-application