



**FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY**

Housekeeping Room Attendant

YMCA Blue Ridge Assembly in Black Mountain is currently hiring housekeeping room attendants to join a dynamic and energetic staff working in a fast-paced hospitality setting. Housekeeping room attendants are responsible for servicing guest rooms while guests are in residence, and then cleaning guest rooms upon their departure. The position is essential to the operations of YMCA Blue Ridge Assembly and plays a critical role in ensuring a pleasant experience for our guests.

Located in the heart of the beautiful Blue Ridge Mountains in Black Mountain, NC on a picturesque 1,200 acre campus, YMCA Blue Ridge Assembly is a non-profit leadership and training center. As a year-round conference center, we are a partner and platform for groups of teens, families and children, and adults. Having hosted our first conference over 100 years ago, we continue to serve a diverse array of groups—churches, schools, colleges, family reunions and youth groups, among others. We provide a Christian atmosphere for guests and staff to focus on youth development, healthy living and social responsibility. As a hospitality-focused YMCA, we are committed to delivering exceptional experiences for our 30,000 annual guests while developing a team of values-driven leaders.

QUALIFICATIONS AND SKILLS

- Possess strong communication and customer service skills
- Knowledge of basic cleaning methods and the safe use of cleaning chemicals
- Ability to follow instructions and to perform medium to heavy physical work
- Previous experience in housekeeping or laundry in a hospitality setting is preferred
- Must be able to communicate effectively with supervisors and guests
- Proactive with a meticulous eye for detail
- Must be able to perform assigned duties with attention to detail, speed, and accuracy
- Must work well under limited supervision
- Must be willing to work a variety of different shifts, including weekends
- Valid Driver's license (preferable)

RESPONSIBILITIES

- Cleaning guest rooms and assisting with daily room service
- Maintain all guest rooms to the highest standards of cleanliness and comfort
- Tasks include but are not limited to vacuuming, mopping, bed making, scrubbing, dusting, disinfecting, and replenishing supplies
- Consistently offer professional, friendly and courteous service

- Maintain a positive team dynamic within the Housekeeping Department and with all other departments
- Ability to multitask and work in a team setting

COMPENSATION AND BENEFITS

- Hourly pay \$10.00 - \$12.00 per hour.
- Free on-grounds housing in a private furnished room. All utilities Wi-Fi, and common areas including a fully equipped kitchen and dining room are included. NO BILLS EACH MONTH
- Free meals in our dining facilities whenever conference groups are being served
- Free individual member to the Y of WNC, after a 14 day review period
- Discount on YMCA Blue Ridge Assembly staff activities
- Discounted stays at YMCA Blue Ridge Assembly

APPLICATION PROCESS

- Interested candidates should send their resumes, along with three references, to the Director of Human Resources, Bruno Vandorsee: bvandorsee@yblueridge.org.
- The application can be also submitted through the link below:
- <https://blueridgeassembly.org/join/employment-application>